

The Takaful Rendezvous 2018

9-10 October 2018 • Four Seasons Hotel, Kuala Lumpur, Malaysia

Theme: "Back to Basics in Tech Disrupted Era"



Special Address

Na Jia
CEO,
ReMark International B V



Innovation and InsurTech in Takaful – An Opportunity to Reboot Takaful

Zia Zaman
Senior Vice President, Head of Innovation,
Asia and LumenLab,
MetLife Innovation Centre



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Technology and InsurTech have changed the competitive landscape in insurance. The business models of both traditional and takaful insurance are being disrupted in every way.

This Takaful Rendezvous will look at the core values of Takaful and the need to get back to basics to keep that unique speciality of the lure of Takaful in today's disrupted digital world. To keep in step with the needs of the day, Takaful needs to evolve and expand to cover new, emerging and special risks. There is also a need to leverage social media to spread the pull of Takaful and its social good concept – a business model that has brought Lemonade much success. The rise of Takaful InsurTech is another key new plus for the sector.

Hence we are bringing together Takaful operators from around the world to share experiences at this Rendezvous and to learn from the best and to unleash the full potential of Takaful with a Takaful InsurTech Exhibition too.

The Rendezvous will look at the strategic needs and priorities to rise above the current problems of Takaful operators struggling to differentiate themselves from their conventional counterparts. It will also look at the priority challenges of the day such as innovating new products, investing in adequate tech capabilities and channels, getting the talent needed, and the absence of an adequate reinsurance market. The Rendezvous in its quest to go back to basics will revisit the need for pro-active Shariah involvement, as well as stricter Shariah governance and leadership. Takaful operators must unleash the secrets of scale to achieve the full potential of Takaful and go in the way of risk covering and risk prevention while aligning themselves with the cultural beliefs of their customers.

Who should attend

- ◆ CEOs and Senior Management of Takaful and Retakaful Companies
- ◆ Heads of Retakaful & Reinsurance
- ◆ Insurance and Reinsurance Brokers with interest in the Takaful segment
- ◆ Risk Managers
- ◆ Management Consultants and Service Providers
- ◆ Shariah Scholars & Advisors

PROGRAMME

9 October 2018, Tuesday

8.00 am Registration & Coffee

9.00 am Welcome Address by Day One Conference Chairperson
Farzana Ismail
Principal and Consulting Actuary, Milliman



9.05 am Official Keynote Address
Speaker from BNM

9.30 am Industry Keynote Address
Muhammad Fikri Mohamad Rawi Chairman
Malaysian Takaful Association / CEO –
Takaful, Sun Life Malaysia



9.45 am Special Address
Na Jia
CEO, ReMark International B V



10.20 am Innovation and InsurTech in Takaful –
An Opportunity to Reboot Takaful
Zia Zaman
Senior Vice President, Head of Innovation,
Asia and LumenLab, MetLife Innovation Centre



10.50 am Q&A

11.00 am Tea Break hosted by Malaysian Reinsurance Berhad

11.30 am C-Suite Perspective:
Back to Basics to Move Takaful Forward

- What is Basic in Takaful?
- Explore Value Proposition of Takaful in the New Era of Change
- What is Holding Back Takaful?
- New Business Model for the Next Generation of Insurance Buyers

Panel Moderator

Paul McNamara
Editor, Asia Insurance Review



Panellists

• **Dato' Sri Mohamed Hassan Kamil**
Group CEO, Syarikat Takaful Malaysia Berhad, Malaysia



PROGRAMME

9 October 2018, Tuesday

Panellists

- **Walid H Jishi**

Founder, Group Chairman and Managing Director,
Arab Loss Adjusters



- **Nor Azman Zainal**

CEO, Prudential BSN Takaful Berhad



12.25 pm **The ABCs of Takaful**

Farzana Ismail,

Principal and Consulting Actuary, Milliman



12.55 pm **Lunch hosted by ReMark**

Special Focus on Takaful Disrupted

2.00 pm **Is Islamic Finance Practical and Relevant?**

Dr Mohamed Rafick Khan Abdul Rahman

CEO, Munich Re Retakaful, Malaysia



2.30 pm **The Special needs of Microtakaful: Discretionary mutual structures to drive product innovation and fit conveniently under new accounting regulations (IFRS17)**

Hassan Scott Odierno

Partner, Actuarial Partners, Malaysia



3.00 pm **Revisiting the Role of Shariah Scholars and Supervision to Boost Lure of Takaful**

Prof Dr Mohamad Akram Laldin

Executive Director, International Shari'ah Research Academy for Islamic Finance (ISRA), Malaysia



3.30 pm **Q&A**

3.40 pm **Shariah Board Panel Discussion – Assessing the Dynamics of Shariah Board Corporate Governance**

- Challenges of Corporate Governance in Takaful
- Approaches to improving Corporate Governance
- Effects on Takaful Operators Performance

Panel Moderator

Dr Mohamed Hadi Abd Hamid

Head, Shariah Research and Advisory,
Etiqua Takaful



PROGRAMME

9 October 2018, Tuesday

Panellists

- **Prof Dr Mohamad Akram Laldin**
Executive Director, International Shari'ah Research Academy for Islamic Finance (ISRA), Malaysia
- **Dr Ziyaad Mahomed**
Associate DEAN / Director, Executive Education & E-Learning, International Centre for Education in Islamic Finance (INCEIF)
- **Megat Hizaini Hassan**
Partner, Islamic Finance Practice, Lee Hishammuddin Allen & Gledhill



4.30 pm

Panel on InsurTech: The New World of Opportunities

- Keeping Pace with Digital Transformation
- Technology Shift in the Overall Distribution Landscape
- What Needs to Be Done
- What Can Be Learn from These New Entrants?

Panel Moderator

Azleena Idris

Head of Legal and Acting Head of Compliance, Kuwait Finance House (Malaysia) Berhad



Panellists

- **Umar Munshi**
Founder, Ethis Singapore / Co-Founder, Ethis Ventures Malaysia
- **Mark Smalley**
CEO, Neuroware
- **Rohit Nambiar**
CEO, AXA AFFIN Life Insurance
- **Winnie Chua**
Co-Founder, PolicyStreet



5.20 pm

Tea Break and Bilateral Networking Session for Pre-Arranged Meetings

6.00 pm

End of Day One

PROGRAMME

10 October 2018, Wednesday

8.00 am Coffee & Networking

9.00 am **Welcome Address by Day Two Conference Chairperson**
Brandon Bruce Sta Maria
Partner, Financial Services, Assurance, EY



9.05 am **Managing Fraud and Claims in Takaful –
Optimising the Usage of Analytics in Fraud Detection**
Mahendran Samiappan
CEO, ISM Insurance Services Malaysia Berhad



9.35 am Q&A

9.40 am **Special Panel on Retakaful Scene –
Retakaful Resurgence: Pipe Dream or Reality**

- Making a unique case of Retakaful
- Why Retakaful model completes the Circle
- The lure of traditional reinsurance
- Can Retakaful Leap?
- Is Retakaful shrinking
- The way ahead

Panel Moderator

Hassan Scott Odierno
Partner, Actuarial Partners, Malaysia



Panellists

• **Mohamed Rafick Khan Abdul Rahman**
CEO, Munich Re Retakaful, Malaysia



• **Mahomed Akoob**
Managing Director,
Hannover ReTakaful B.S.C.(c), Bahrain



• **Marcel Omar Papp**
Head of Retakaful, Swiss Re Retakaful



10.40 am Tea Break

PROGRAMME

10 October 2018, Wednesday

Takaful Market Studies – Lessons and Tips from Each Market

- 11.10 am** Southeast Asia: Indonesia
Erwin Noekman
Executive Director, Indonesia Sharia Insurance Association
(Asosiasi Asuransi Syariah Indonesia, AASI)
- 11.30 am** Prospect of Takaful in China and Hong Kong
Wafee Yeung
Managing Partner, Allalah Consulting, Hong Kong
- 11.50 pm** Development and Challenges Faced by Takaful in Africa
Momodou Musa Joof
Managing Director/CEO, Jaiz Takaful Insurance, Nigeria
- 12.10 pm** Q&A
- 12.20 pm** Lunch
- 2.00 pm** Speaker from ReMark
- 2.30 pm** Breaking through the Boundaries in Takaful Product Innovation
Ravindra Mohan
Vice President, Consulting & Business Development,
Aetins Sdn Bhd, Malaysia
- 3.00 pm** The Dynamics of Distribution leading Growth:
Innovation in Insurance Distribution
Azman Ismail
President, IIFIN Consulting Sdn Bhd, Malaysia
- 3.30 pm** Takaful Insurance in the past 7 years –
Syria Post-War Reconstruction
Dr Hisham Mohammad Diwani
General Manager, Health Insurance, Ministry of Health, Syria
- 4.00 pm** Q&A



PROGRAMME

10 October 2018, Wednesday

4.10 pm **Panel Discussion on Solutions to the Human Capital Challenges**

- What Can Industry do to Increase Its Attractiveness?
- Are HR Prepared for Talents Wars?
- Building Needed Skills and Competencies

Panel Moderator

Brandon Bruce Sta Maria

Partner, Financial Services, Assurance, EY



Panellists

• **Khairul Nizam**

CEO,
Finance Accreditation Agency (FAA)



• **Dr Sofiza Azmi**

CEO,
Edbiz Group of Companies



• **Sophia Ch'ng**

President-Elect,
Actuarial Society of Malaysia



• **Kazi Mohammad Mortuza Ali**

President-Elect,
Chief Consultant, Prime Islami Life Insurance Limited



5.00 pm **Bilateral Networking Session for Pre-Arranged Meetings**

6.00 pm **End of The Takaful Rendezvous 2018**

The Takaful Rendezvous 2018

9-10 October 2018, Four Seasons Hotel, Kuala Lumpur, Malaysia

Registration Email: Loga@asiainsurancereview.com

Conference Registration

Registered by _____

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PERSONAL PARTICULARS

Name: Mr/Mrs/Ms/Dr/Prof

First Name: _____ Last Name/ Surname: _____

Nationality _____

Passport No _____

Job Title _____

Company _____

Address _____

Country _____

Tel: () _____

Cellular: () _____

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email: _____

REGISTRATION

Early Bird (valid till 7 September 2018)

Normal Registration

Subscribers US\$1,280 Subscribers US\$1,780
Non-Subscribers US\$1,580* Non-Subscribers US\$1,980*
(*Free One Year Subscription to Print Edition of Asia Insurance Review & AIR e-Daily)

Full registration fees MUST be paid before the valid dates for admittance at conference.

Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount.

I came to know about this conference through:

AIR/MEIR magazine AIR/MEIR Website Brochure Email

Referral by (Association/ Sponsor/ Speaker/ Exhibitor/ Business Contact)

Group registration: Special Offer for Year 2018

Register three delegates from the same company, and send the fourth delegate to attend the conference free of charge!

(Valid only for delegates from the same company in the same country)

Registration fee includes participation at Conference plus tea breaks and lunches. All meals are prepared without pork, lard and beef.

Special Dietary Requirements

I would like to have vegetarian meals during the Conference.

Closing date for registration: 2 October 2018

For cancellation in writing made before **7 September 2018**, 50% of the conference fee will be refunded.

No refunds will be made for cancellations after **7 September 2018**. However, substitution or replacement of delegates will be allowed.

PAYMENT

I undertake to indemnify the organisers for all bank charges

I enclose a cheque / bankdraft in US Dollars made payable to "ASIA INSURANCE REVIEW"

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Signature: _____

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(Conference fee is zero-rated for GST)

Hotel Reservation:
Email: tengku.badariah@fourseasons.com

Hotel Contact

Attn: Tengku Badariah, Director of Sales
Email: tengku.badariah@fourseasons.com

Four Seasons Hotel, Kuala Lumpur

145 Jalan Ampang, 50450 Kuala Lumpur, Malaysia
Tel: +603 2149 2704, +603 2382 8728
www.fourseasons.com/kualalumpur

ROOM RATE

Deluxe Room: RM620+ per night • **Deluxe Room:** RM670+ per night

Rates quoted are subject to 0% GST and other prevailing taxes upon confirmation per room per night.

Complimentary one breakfast and Complimentary WIFI access in all guestrooms.

For speaking, sponsorship and partnership opportunities: Email: fazlan@asiainsurancereview.com, DID: +65 6372 3130