

# 20<sup>TH</sup> ASIA CONFERENCE ON HEALTHCARE AND HEALTH INSURANCE

19-20 MAY 2025, SINGAPORE

**THEME: THE HEALTHCARE AI REVOLUTION - THE NEW  
DIAGNOSTICS FOR SMARTER INSURANCE**

20 YEARS OF INDUSTRY LEADERSHIP:  
A LEGACY OF INSIGHTS & INNOVATION IN  
ASIA'S HEALTHCARE AND HEALTH INSURANCE

-  **3000+**  
Industry Leaders & Professionals Engaged
-  **600+**  
Expert Speakers Sharing Key Insights
-  **80+**  
Dynamic Panel Discussions
-  **87%**  
Attendee Satisfaction Rate
-  **300 +**  
Exhibitors and Industry Partners
-  **80% Networking Satisfaction**  
Valuable connections made

For speaking, sponsorship and partnership opportunities:

Ms Erica

Email: [erica@asiainsurancereview.com](mailto:erica@asiainsurancereview.com)

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# CONFERENCE INTRODUCTION

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The **20th Asia Conference on Healthcare and Health Insurance**, spans two decades of addressing a fundamental issue which has remained on the forefront of the insurance industry. The landscape especially after the recent pandemic has highlighted a new normal of how to prevent, diagnose, treat and heal, more efficiently and smarter - all brought about by AI and new innovation. Therefore, this year as the conference hits its second decade, we felt the theme of **“The Healthcare AI Revolution: The New Diagnostics for Smarter Insurance”** is timely in addressing how the insurance industry can keep a pace with healthcare and health insurance innovation.

As Asia’s healthcare landscape evolves, artificial intelligence (AI) is driving a paradigm shift—redefining diagnostics, optimizing patient care, and transforming insurance risk models. From AI-powered predictive analytics to real-time health monitoring, the integration of technology is ushering in a new era of personalized, data-driven, and proactive healthcare solutions.

For health insurers, AI is not just about automation—it is about precision underwriting, fraud detection, and delivering customer-centric insurance solutions that enhance accessibility and affordability. As digital transformation accelerates, insurers must harness AI’s potential to remain competitive in a rapidly evolving ecosystem to redefine healthcare and health insurance, transforming the industry into a more predictive, personalized, and efficient ecosystem. In 2025 and beyond, AI-driven diagnostics will enhance early disease detection, reducing treatment costs and improving patient outcomes. Predictive analytics will empower insurers to refine underwriting models, assess risks more accurately, and offer dynamic, real-time policy pricing based on lifestyle and health data from wearables.

Chatbots, telemedicine, and automated claims processing will streamline customer interactions, ensuring faster, more seamless healthcare and insurance experiences. Additionally, AI-driven fraud detection will minimize losses and enhance operational efficiency. However, the integration of AI will also demand robust ethical frameworks, regulatory oversight, and data privacy protections to ensure fairness and transparency. As AI continues to evolve, it will not replace human expertise but rather augment healthcare professionals and insurers, enabling smarter decision-making and creating a future where healthcare is more accessible, affordable, and sustainable across Asia and beyond.

The conference will spotlight AI-driven innovations, regulatory considerations, and strategic partnerships to find solutions to augment insurers and the healthcare industry for a smarter, more resilient healthcare and insurance sector in Asia. Join us as we navigate the opportunities, challenges, and groundbreaking advancements that will shape the next decade of healthcare and health insurance in the region.

Welcome to the future of **AI-powered healthcare and insurance!**



# DAY 1: HEALTHCARE AI TRACK



## KEY TOPICS

- AI-Driven Preventive Healthcare: Shifting from Treatment to Prediction & Prevention
- Telemedicine & AI: Expanding Access to Healthcare in Asia
- AI & Mental Health: Transforming Digital Wellness Solutions
- AI in Chronic Disease Management & Personalized Care
- AI Ethics & Data Privacy in Healthcare & Insurance
- Empowering Healthcare Workers with AI: Enhancing Efficiency, Decision-Making, and Patient Care
- AI & Workforce Upskilling: The Need for Healthcare Professionals to Adapt to AI-Integrated Workflows
- AI & ESG in Healthcare: Driving Sustainable, Ethical, and Equitable Health Solutions
- AI-Driven Preventive Healthcare: Shifting from Treatment to Prediction & Prevention
- AI in Population Health Management: Data-Driven Strategies for Better Public Health



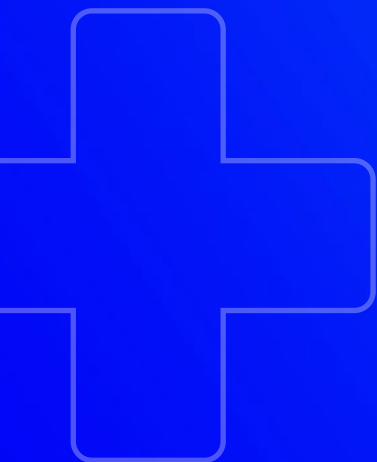


# DAY 2: HEALTHCARE AI TRACK

## KEY TOPICS

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- Fraud Detection & Claims Automation in Health Insurance
- Wearable Technology & IoT: The Next Frontier for Health Insurance
- The Future of AI & Blockchain in Health Insurance
- Regulatory Perspectives: AI Governance in Healthcare & Insurance
- The Role of Finance in AI Adoption for Healthcare & Health Insurance
- AI in Insurance Underwriting
- AI-Powered Actuarial Models: Redefining Risk & Pricing in Health Insurance
- The Rise of AI-Driven InsurTech: Innovations Shaping the Future of Health Insurance
- Real-Time AI Analytics: Improving Claims Processing & Fraud Prevention
- The Convergence of AI, Genomics, and Precision Medicine in Insurance
- How AI is Transforming Customer Experience in Healthcare & Insurance
- Bridging the AI Skills Gap: Training the Next Generation of Healthcare & Insurance Professionals
- From Data to Insights: Leveraging AI for Smarter Underwriting & Policy Customization



# WHO SHOULD ATTEND?



- Life & General Insurance & Reinsurance Companies
- Innovation Labs; Medical Institutions
- Biotech, Pharma, Life Sciences, Insurtech, Startup Accelerators
- Managed Care Service Providers
- Management Consultants; Lawyers; Risk Managers; Claims Specialists
- Technology Experts, MNCs, Employers Dealing with HR, Employee Benefits, Work & Safety, Health & Healthcare Issues
- Hospitals
- Healthcare Providers and Third-Party Administrators
- Banks & Alternative Finances
- Governments & Health Authorities
- International Aid Agencies & Emergency Evacuation Companies



**VISIONARIES &  
CHANGEMAKERS:  
SPEAKERS  
SPOTLIGHT ON  
ASIA CONFERENCE  
ON HEALTHCARE  
AND HEALTH  
INSURANCE 2024  
SPEAKERS**

**GET INVOLVED**

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**RONAK SHAH**

President, General Insurance Association of Singapore & CEO, QBE Insurance (Singapore) Pte Ltd





**DAMIAN J DELANEY**  
Regional Director, Health, Group  
Distribution, AIA Group



**YOONG SIEW LEE**  
Medical Advisor, Income  
Insurance Ltd





**YAMIN GRÖNINGER**  
Managing Director and Partner,  
Boston Consulting Group



## DAY ONE: 19 MAY 2025, MONDAY

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- 8:00am      **Registration, Coffee and Networking**
- 9:15am      **Opening Address by the Conference Chairman**
- 9:30am      **Keynote Session**
- 10:00am     **Keynote Session**
- 10:30am     **Tea break and Networking Session**
- 11:00am     **Panel Discussion with Q&A: “AI in Healthcare – Meeting Industry Expectations for Innovation, Efficiency & Patient Care”**
- Overview: Healthcare providers, insurers, and regulators are looking to AI to revolutionize patient care, streamline operations, and drive better health outcomes. But what are the key expectations from AI in healthcare, and how close are we to meeting them? This panel will explore how AI can fulfill the industry’s demand for **efficiency, accuracy, affordability, and trust**—while addressing the challenges that come with its adoption.
-  Panellists:
- Dr Mayank Gurnani**  
Deputy Director, Venture Creation & Growth, Innovation & Enterprise, The Agency for Science, Technology and Research (A\*STAR)
-  **Maurice Tan**  
Program Director, NUS Yong Loo Lin School of Medicine
- 12:30pm     **Corporate Buffet Luncheon**
- 1:30pm      **Keynote Session with Q&A**



2:00pm



### **AI & Workforce Upskilling: The Need for Healthcare Professionals to Adapt to AI-Integrated Workflows**

As artificial intelligence transforms healthcare, professionals must adapt to AI-integrated workflows to remain effective and competitive. This session explores the evolving role of AI in diagnostics, patient care, and administrative processes, highlighting the critical need for upskilling and reskilling. Industry experts will discuss strategies for integrating AI training into medical education, fostering a culture of continuous learning, and ensuring ethical and efficient AI adoption. Attendees will gain insights into best practices for workforce adaptation, helping organizations stay ahead in the AI-driven healthcare landscape.

#### **Dr Dario Heymann**

Founding Member & Chief Research Officer, Galen Growth | Global HealthTech Intelligence

2:30pm



### **AI-Driven Preventive Healthcare: Shifting from Treatment to Prediction & Prevention**

The integration of AI in healthcare is revolutionizing the industry by shifting the focus from reactive treatment to proactive prevention. With advancements in predictive analytics, machine learning, and real-time data monitoring, AI enables early detection of diseases, personalized risk assessments, and timely interventions. This transformative approach enhances patient outcomes, reduces healthcare costs, and improves efficiency for insurers and providers alike. This session will explore how AI-powered preventive healthcare is reshaping the insurance landscape, optimizing risk management, and fostering a future where prevention takes precedence over cure.

#### **Dr Gary Ang Yee**

Consultant, Health Services & Outcomes Research / Health Empowered by AI Launchpad National, National Healthcare Group

3:30pm



### AI in Population Health Management

AI is revolutionizing population health management by analysing vast datasets, AI helps identify at-risk populations, optimize care pathways, and enhance preventive healthcare strategies. From automating patient risk assessments to improving resource allocation, AI-driven insights empower healthcare providers and insurers to deliver more efficient, proactive, and cost-effective care. As AI continues to evolve, its integration into population health management is set to drive better health outcomes, reduced disparities, and smarter decision-making across healthcare ecosystems.

#### Sutowo Wong

Divisional Director, Health Analytics, Ministry of Health Singapore

4:00pm      **Celebration Giveaway - Open for Sponsorship Opportunity**

4:30pm      **Tea break and end of session**

5:00pm      **Premium Cocktail Session – Open for Sponsorship Opportunity**


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*Note: Programme is subject to change.*



## DAY TWO: 20 MAY 2025, TUESDAY

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- 8:00am Registration, Coffee and Networking
- 9:15am Opening Address by the Conference Chairman
- 9:30am Keynote Session
- 10:00am Keynote Session
- 10:30am Tea break and Networking Session
- 11:00am **Panel Discussion with Q&A: What Health Insurers Expect from AI-Powered Era: Driving Efficiency, Risk Management & Customer Experience**
- Overview: AI is transforming the healthcare insurance landscape, from risk assessment and fraud detection to personalized policies and faster claims processing. But what exactly do insurers expect from AI, and how can technology providers deliver solutions that align with business needs? This panel brings together insurance leaders, AI experts, and regulators to explore the future of AI in health insurance across Asia.
-  Panellist:  
**Mr Mukul Tuli**  
Founder of RIA Insurance, India InsurTech Association Representative
- 12:30pm Corporate Buffet Luncheon
- 1:30pm Keynote Session with Q&A
- 2:00pm Keynote Session with Q&A
- 2:30pm Keynote Session with Q&A
- 3:00pm Keynote Session with Q&A
- 3:30pm Celebration Giveaway- Open for Sponsorship Opportunity
- 4:00pm Tea break and end of session
- 5:00pm Premium Cocktail Session – Open for Sponsorship Opportunity

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The **20th Asia Conference on Healthcare and Health Insurance** remains a key event in shaping the future of health insurance innovation in the APAC region. A trusted platform for collaboration, knowledge exchange, and innovation. It invites participants to join the conversation and explore how we can collectively shape the future of healthcare and health insurance in Asia.

Together, through our collective efforts, we strive to create interconnected and resilient systems that prioritize citizens in health policy and practice, enhancing the well-being of both present and future generations. Thank you for joining us, and we look forward to an insightful and inspiring conference. For Speaking and Sponsorship opportunity please contact **Ms. Erica Belicena – Conference Producer** at [erica@asiainsurancereview.com](mailto:erica@asiainsurancereview.com)

Disclaimer for Agenda:

The agenda for the **20th Asia Conference on Healthcare and Health Insurance** is subject to change at the discretion of the organizers. While every effort is made to ensure the accuracy and relevance of the topics, speakers, and schedule, unforeseen circumstances may require modifications. The views and opinions expressed by speakers and panelists are their own and do not necessarily reflect those of the event organizers or sponsors. The conference aims to provide a platform for diverse perspectives, and attendees are encouraged to engage in meaningful discussions with an open mind.

Commitment to Diversity & Inclusion

At the **20th Asia Conference on Healthcare and Health Insurance**, we believe that **diversity, equity, and inclusion** are fundamental to driving meaningful progress in the industry. We are committed to fostering an environment where all voices—regardless of gender, race, ethnicity, nationality, disability, or background—are heard, valued, and respected. Our speaker lineup, discussions, and networking opportunities are designed to reflect the rich diversity of the healthcare and insurance sectors across Asia. We encourage collaboration, innovation, and mutual respect as we work toward building a more inclusive and sustainable future for healthcare and insurance.

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INSURANCE REVIEW**

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